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Facility, Housekeeping, and Purchasing.

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*Hospitals, Maintenance, *Public Health, Purchasing,

*Reference Materials, Sanitation

ABSTRACT

Developed as part of the Allied Health Professions Projects, these five annotated bibliographies contain resource materials from the following areas: (1) Engineering Maintenance, 13 entries, (2) Sanitation and Public Health, 15 entries, (3) Hospital and Nursing Home Administration, 12 entries, (4) Hospital Housekeeping, 43 entries, and (5) Hospital Purchasing 48 entries. Each entry includes the author, title, publisher, date, and number of pages. (MU)



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ANNOTATED REFERENCES

Engineering Maintenance

(as of June 1970)

Research and Demonstration Grant 8-0627 U.S. Office of Education, Bureau of Research Department of Health, Education, and Welfare



EN Sqipeering Maintenance

Dept. of HEW, Maintenance Man, Building -- A Suggestion Guide for a Training Course. Washington, D.C. 20402: Dept. of Office of Education, Publication Code No. OE-87043. Anon:

teaching and training methods for building maintenance personnel.
A list of references will be useful in developing a curriculum
for such personnel for the need of a health care facility. A decent little publication giving a complete outline of

Engineering Maintenance May 14, 1970 AKPP

NM/bls

4. Manual

Fature Use: As teaching material and reference for other related publications.

Engineering Maintenance

Manual of Hospital Maintenance (1952). Chicago, Ill.: Am. Hosp. Assoc., pp. 116. Anon:

This practical booklet contains useful directions, points, and procedures on all aspects of maintenance problems in a hospital. We illustrations have been given but procedures have been well described. An excellent reference for general directives for solution to a maintenance problem.

Safety which deals with safety features and maintenance requirements

It was used in listing the safety section of Engineering

for safety devices.

Maintenance, and also in Hospital Sanitation.

This provisional draft material has a chapter on Hospital

Amon: Proposed Standards for Accreditation of Hospitals--Provisional Draft. Chicago: Joint Commission on Accreditation

of Hospitals, AHA

Engineering Maintenance 3. Housekeeping and safety area May 14, 1970 Manual MPP

Teaching and reference material during developing Future Use:

Sanitation, Hospital Administration May 14, 1970 Manual AHPP

NM/bls

Fd/km

Engineering Maintenance

Sanitation (Manuals)

Future Use: As reference material in developing training program for engineers and sanitarians working in H. C. facility. Also useful to Hospital Administrators and Planners.

Filed:

Filed: "Mamuals"

Meon: Preventive Maintenance Guide. Chicago: Am. Hosp. Assoc., 1957, 82 pp.

Engineering Haisber

requisition, etc. have been given as illustrations to deal with the topics more explicitly. Useful to those who are in the line maintenance problems in hospitals. The procedures, forms for This is another publication of AHA which deals with the of maintenance with some experience.

NM/bls Engineering Maintenance May 14, 1970 TEP P

Safety and housekeeping

Fature Use: Training material and reference

Engineering Maintenance

New York: John F. Rider, 1963 Lewis, B.T.: Maintenance Management.

This book could serve as a text on the topic. In a systematic way the importance, organization, procedures, and values of a maintenance department in an institution have been described. Tables for inspection time factors have been given for quick reference and estimations.

Engineering Maintenance xerox of p.46-47; Chap. 7 1/29/70 AP.

MM/89

Future Use: Teaching and training reference

Filed: "General Literature"

By insering Maintenance

nn.: <u>Definitions of Occupational Specialties in Engineering.</u>
New York: American Society of Mechanical Engineers, 1951.

the definitions include part of job description to identify one from another. The Management Engineering definitions have been Leroxed and used for engineering maintenance--task list development. The book defines various job titles for engineering personnel. A useful and quotable piece of work.

Engineering Maintenance 1/29/70

Future Use: A general reference

MATHERITUE WAS INCENSION.

Merchant's Bookcas "Manuals"

Filed:

Deschambeau, G. L.: Improving your Hospital Vol. 38, Sept. 1968. HOSPITALS J.A.H.A.,

stop viewing maintenance strictly as overhead and to appraise its
potential in the overall hospital picture instead. The article has been used as reference material in developing The author states that there is a need for administrators to tack list for Engineering Maintenance in H.C.F.

NM/ba Engineering Maintenance . 5/18/70 ARP

Article

NM/ba

The author can be Future Use: As a general technical reference. The
contacted or invited for consultation--or on NTAC. As a general technical reference.

Filed: "General Literature"

"General Literature"

Filed:

Roop, D. M.: Job Classified and Described--articles in Hospital Management. August, 1965.

Engineering Maintenance

Filed: "Manuals"

describe the duties of engineering maintenance personnel serving to define and A series of nine articles written by the author * health care facility.

Used as a source material in developing the task list for the area of Engineering Maintenance.

Engineering Maintenance May 14, 1970 AHPP

4. Periodical

Future Use: In developing training program - reference material

Filed: "Periodicals/Gen. Literature"

Engineering Maintenance

London: Blackie & Sons, Rebertson, S.A.: Engineering Management. Ltd., 1948. pp. 463. A textbook for engineers which provides technical and management information, principles and practices.

The book has been used in developing the supervisor's task list

section in the inventory.

Engineering Maintenance 5/18/70 MPP

(. Text

Future Use: A good reference source of material for teaching management aspects of engineering duties in H.C.F.

filed in "Educational Progra-Business Admin. Library--UCLA. Chapt. 21 "Industrial Health" Filed:

- hgineexing Maintenance
Training Opport

Anon: Training Opportunities. Los Angeles: Veterans Administra- Newton, T.G. and Bleicken, B., The Foreman's Place in Management tion Center, 1968.

New London, National Foremen's Institute, Inc., 1950

This publication, prepared by the V.A. Center, describes a series of lectures as part of the training program for personnel serving the V.A. hospitals.

Part of this publication was used in developing the task list for the areas of Sanitation, H.C.F. and Engineering Maintenance, H.C.F.

Engineering Maintenance 5/18/70 1

Sanitation

Puture Use: Curriculum development and introductory reference for persons entering the field.

Filed: "Educational Programs"

DESERVED STREET

Anen: Maintenance Supervisor's Handbook (ID 62), Houston, Texas: Gulf Publishing Co., 100 pp.

This work, written for industry and work shop, gives value judgments and decision making in the field of maintenance produces. Deals with equipment maintenance and repair. Staff training and efficiency in performance have been emphasized to bring the points home.

NM:ba Engineering Maintenance 4. Business Management and Administration
4. Text May 14, 1970

Puture Use: Teaching and training program

Found in Business Administration Library--UCLA

ngineering Maintenance

A good book under the title. Gives organizational set up. Relationships among different departmental personnel. Describes duties, responsibilities, and privileges of a foxeman in engineering department.

AHPP May 14, 1970

NM:ba

4. xeroxed pages

NM/ba

Future Use: Task list--administrative responsibilities in engineering maintenance department. A good teaching reference and text.

Library--UCLA Xeroxed pgs. 22-35 "Gen. Lit. & Peri." Book Filed: Business Administration

Engineering Maintenance

Everett, L.: Engineering and Organization. Homewood, 111.: Richard D. Irwin, Inc.

This volume is essentially a book for engineers. It deals with plan, budget, cost, and work of different jobs in an industry or plant. Maintenance procedures, routine checkups, lubrication, replacements, purchase orders, all have been described explicitly. Forms, flow sheets, and illustrations are included. Useful in administrative office and other departments where administrative duties occur. Used in Engineering Maintenance task analysis.

Engineering Maintenance 1/29/70 AHPP

4. Text

Future Use: A text to be recommended to Engineering Maintenance students.

Business Adm. Library

3

ANNOTATED REFERENCES

SANITATION PUBLIC HEALTH

(as of June 1970)

Research and Demonstration Grant 8-0627 U.S. Office of Education, Bureau of Research Department of Health, Education, and Welfare



Soutation, (PH)

lvato, J.A.: Environmental Sanitation, London: John Wiley and Sons, Inc., 1958. pp660

Discusses different aspects and problems of sanitation. Engineering, eathetic and practical aspects of sanitation have been discussed with data and standards. Useful book for general reference. Standard procedures are given in appendix. This is a very good reference and text on the subject.

Sanitation AHPP

- 3. Engineering Maintenance
- Future Use: As teaching material and developing syllabus,

Filed: Bookshelf

Sanitation, (PH)

McCake, J.H. and Eckenfelder, <u>Biological Treatment of Sewage and</u>
Industrial Wastes. Vol. I and II. New York: Reinhold
Publishing Corp.

This book serves as a basic guideline for understanding the problems of sewaye treatment methods and some solutions. Biological treatment has received much attention in the recent past, but the problems in practice are complex. A very good reference for practice and teaching.

Engineering Maintenance and Housekeeping Sanitation 1/12/70

Puture Use: Teaching Material. Useful in curriculum development.

Filed: Bio-Ked Library

Sentation, (PH)

Nnon: An Appraisal Method for Measuring the Quality of Housing, Part I and Part II. New York: APHA

inspectors, and sanitarians. Deals with procedures and standards of housing inspection including consideration of the environment. This publication serves as a yardstick for health officers,

Sanitation 1/12/70

NM/js

Housekeeping
 Text book (manual)

Future Use: In refining the housing section of the task list. Text in teaching and reference for P.H. sanitation.

Sanitation, (PH)

Fair, G. M., Geyer, J.C., and Norris, J.C.: Water Supply and Maste Water Disposal. New York, John Wiley and Sons. pp 250.

the sources, collection, purification, and supply or disposal of water and waste water. Criteria for water quality, pipes, plumbing, and sewers have been given with data and illustrations. An excellent book written on the subject. Deals in detail with

A good reference book which can be used in developing curricula in Environmental Health. The authors deal with economic aspects of land, water, and air use in future planning. Used in developing task list for public health sanitation.

Sanitation

5/20/70

AHPP

NM/js

4. Text

Herfindahl, O.C., et al: <u>Quality of the Environment</u>. Baltimore, Maryland: John Hopkins Press, 1965.

Sanitation, (PH)

Sanitation 1/12/70 AHPP

Sanitary Engineering, Plumbing
 Text

NM/js

Textbook for teaching. Also useful in improving task Future Use:

Future Use: As reference material in developing syllabus.

Filed: BioMed Library, UCLA

Filed: BioMed Library--UCLA

Sanitation, (PH)

Ī

Recommended Methods for the Examination of Food Products. (ork: APHA New York: This volume contains useful methods and procedures of quality control and analysis of food products. Some of the procedures could become accepted standards in the future. A good reference on the subject.

health and presents solutions to the problems. A good reference for becoming acquainted with the subject. Can be used as a text for teaching sanitation.

NM/js

Sani tation

1/12/70

AHPP

NM/js

4. Text

Covers all the areas of environmental

A textbook on sanitation.

Hopkins, E.S., The Practice of Sanitation. Baltimore, Maryland: The Williams & Wilkins Co. pp487

Sanitation (PH)

Sanitation 1/12/70 Dietary AHPP

NM/js

In developing teaching material. Use particularly in Future Use: lab program

Filed: Bio-Med Library

Sanitation, (PH)

Ehlers, V.M. and Steel, E.W.: Municipal and Rural Sanitation. New York: McGraw Hill, 1965, 6th Edition An excellent textbook for Environmental Health and Sanitation. Separate chapters on various topics. Used as source material for task list in Public Health and H.C.F. Sanitation.

Sanitation Sanitation, H.C.F. 5/20/70

As

Filed: Bio-Med Library

 $\overline{Future\ Use}$. As teaching and training textbook and in developing curriculum for professional personnel in the field.

Filed: BioMed Library--UCLA

pp 55-71, 115,121, 197-215, 241-245, 323-327, 337-357

filed "Literature"

Filed: Bio-Med Library

Future Use: Teaching Material and Reference

Sanitation, (PH)

Anon.: Standard Methods for Examination of Dairy Products.

Contains many methods and procedures for analysing dairy products for food value and Standard reference book on the topic. microbiology.

Simple test procedures and the significance of test findings have Good reference for the purpose of inspection and standard maintebeen given.

Sanitation 1/13/70 AHPP

nance

NM/ba

Food Service
 Manual

developing teaching program in practical laboratory. Future Use: In

Filed: BioMed Library--UCLA

Sanitation, (PH) Goedon, J.E., ed.: Control of Communicable Diseases in Man. New York, American Public Health Association, 10th edition, 1965. He book deals with all the communicable diseases in a systematic way, with methods of controls stated at the end of each description of the disease pattern. It was used to discuss and list methods of sanitary care and precautions to be explained to hospital sanitations and housekeeping personnel.	S AMPP 1/12/70 Sanitation . NH/js 3. 4. Text 5. Future Use: Teaching material and reference	ry Filed: AMPP	Sanitation, (PH) Blum, H. L. and Keranen, G.E.: Control of Chronic Diseases in Main. New York: APHA, 1966. pp. 192. After general considerations discussed in the beginning, each disease is dealt with in the light of its characteristic features for diagnostic symptoms.—causes and preventive measures. Good for hospital sanitation and housekeeping personnel, also, in dealing with the problems of chronic disease patients. Knowledge in the problems and preventive methods will help in providing a suitable environment to the patients. AHPP 1/12/70 Sanitation a. Sanitation, (HCP) 4. Technical Reference danual 5. Puture Use: Teaching reference for Sanitarians P.H. (General) and Sanitarians, (HCF) (Particular)
Sanitation, (PH) Anon: Standard Methods for the Examination of Waste Water and Water. Lith edition. New York: APID. This book serves as a Bible for water quality control and waste water testing laboratories. Latest methods and testing with simple chemicals and modern equipment have been covored. Significance of each test method has also been discussed. Excelling reference.	AMPP 1/12/70 Sanitation 3. Housekeeping 4. Text 5. Puture Use: In making lab procedures for practical training.	Filed: Bio-Med Library	Amp 5/26/70 Sanitation Ned-Service SchoolBrook Army Med-Center, 1967. Study Guïde 941 This publication deals with environmental sanitation problems and their solution in a simple but constructive way. Useful as a general reference material. AMP 5/26/70 Sanitation 4. Text 5. Fited: AHPP "Manuals" Filed: AHPP "Manuals"
Smitation, (PH) Smith, Stewart: Environmental Hygiene. London: Butterworth & Co. Disease, chemistry—physics, engineering. A general text which can be up throp general use as reference and taching material. The subject has been dealt with in a simple way hygiene. AHPP. AHPP. AHPP. AND Sanitation NW/is	Text. <u>Ure use</u> : Teaching material. Developing teaching less	Filed: Bio-Med Library	Anon.: Water and Waste Kater Analysis Procedures. Ames, Iowa: Hach Chemical Company. pp. 104 The manual is well written for the use of the company's products. For a trainee it serves as a tool to get acquainted with the routine procedures and test; carried out in water analysis. MEP 1/12/70 Sanitation 3. Housekeeping 4. Manual 5. Piture Use: Teaching material. Reference-for inclusion in ourriculum.



ANNOTATED REFERENCES

SANITATION HEALTH CARE FACILITY

(as of June 1970)

Research and Demonstration Grant 8-0627 U.S. Office of Education, Bureau of Research Department of Health, Education, and Welfare



Sation, (HCF)

.... Commission of Admin. Services in Hospital Housekeeping Staff Utilization. CASH Organization, January, 1966.

This little publication take a realistic and practical view of the staff utilization in housekeeping department. Proper scheduling, determining time consumption on performing each step of the task are the key points. Efficiency and money saving are

Sanitation 1/12/70 AHP

NM/js

Housekeeping (Administration) Unpublished article (Manual)

Future Use: Teaching reference.

Filed: "Manuals"

Dubois Chemicals (Pub.). Nnon: Institutional Sanitation Manual.

methods and equipment. Illustrations and simple directions on do's and don'ts makes the manual practical and easy to follow. A useful publication on how to perform a task by efficient

Sanitation HCF 1/12/70 AHPP

NM/38

3. Sanitation, P.H. 4. Manual Puture Use: Teaching Reference

Filed: "Manuals"

Sanitation HCF

Anon: Proposed Standards for Accreditation of Hospitals--Provisiona Draft. Chicago: Joint Commission on Accreditation of Hospitals, AHA.

This provisional draft material has a chapter on Hospital **Saf**ety which deals with safety features and maintenance requirements for safety devices.

It was used in listing the safety section of Engineering Maintenance, and also in Hospital Sanitation.

Engineering Maintenance, Hospital Administration Sanitation HCF AHPP

Engineering Maintenance Manual

Future Use: As reference material in developing training program for engineers and sanitarians working in health care facilities. Also useful to Rospital Administrators and Planners.

Filed: "Manuals"

Sanitation, (HCF)

Anon: Catalogue for Hospitals. Dallas, Texas: Huntington Laboratorie:.

sanitation in the health care facility. Some of the products from the laboratorics give assistance in handling special types of This little catalogue gives information on various problems of problems met with in hospitals.

It could serve as a guide in handling sanitation problems in

hospitals.

Used in developing task list for Sanitation HCF and as a reference for Engineering Maintenance.

Sanitation 5/18/70 AHPP

NM/ba

Engineering Maintenance

4. Catalogue

Future Use: Teaching program and reference, task list.

"Manuals" Filed:

Sanitation, (NCF)

Manual. Chicago, Ill.: American Hospital Anon:Hospital Safety Ma Association. pp 116. A booklet written for those who are serving in hospitals. With illustrations, do's and don'.s, the booklet has been made explicit enough to be read and understood even by junior personnel.

NM/js P 1/12/70 Sanitation Housekceping, Safety Management MPP

4. Hanual

Task list and teaching. Future Use: Filed: "Manuals"

Sanitation, (HCF)

Parisi, J. T.: Environmental Sanitation--Teaching Infection Control Methods to Ancillary Service Personnel. HOSPITALS, J.A.H.A. Methods to Ancillary Service Personnel. March 16, 1968, Vol. 42. Programs of education in hospital infection control should include ancillary patient care, food service and housekeeping personnel, according to the author, because these non-professional employees often have as much contact with diseased patients as does the professional staff.

The articl α has been used as a reference in developing task list for Sanitation HCF

Sanitation 5/18/70 AHPP

NM/ba

4. Article

Future Use: Teaching material and general reference

Filed: "Educational Programs"

Samitation, HCF

Anon: Frogram for Teacher Education for Environ-Technology (PROTER Ann Arbor, Michigan: Mational Sanitation Foundation

A folder of introductory material on the project with bibliography, text and reference material. The collection also includes names and addresses of the institutions engaged in teaching sanitation. Curricula outlines and credit requirements included.

Sanitation, HCF AHPP 1/12/70

NM/39

4. Manual

Future Use: Education Programs,

Filed: "Manuals"

Sanitation (HCF)

Washington, Anon: Environmental Health Factors in Fursing Homes. D.C.: U.S. PHS. Dept. of H.E.W.

Mental Health Application Vol. 2: Vol. 4:

Water Supply

Plumbing Vol. 5:

Water Supply Piping System Vol. 6: Vol. 7:

Hot Water Needs Vol.14:

A Comfortable Environment Housekeeping Vol.16:

Barber and Beautician Service Vol.18:

Survey Guide Vol. 20:

1/29/70 AHPP

NW/sg

Future Use: Teaching material

4. Manual (Government Pamphlets)

Filed: "Manuals"

Sanitation, (HCF)

Owen, J. K. and Eisleben, R.K.: Modern Concepts of Hospital Administration. Philadelphia: W. B. Saunders Co., 1962. pp. 284

A textbook with excellent material. Chapters written by different authors on various aspects of hospital sanitation maintenance and management.

Useful as a text for teaching purposes.

5/18/70 AHPP

NW/ba

4. Text

NM/ba

Future Use: Teaching material.

Filed: Bio-Med Library, UCLA

ERIC Full Text Provided by ERIC

Sanitation, (HCr.)

Feldman, E.B.: Housekeeping Handbook for Institutions, Business and Industry. New York: Frederick Fell Inc., 1968. pp. 423.

A good publication on the subject. An excellent source of quick reference and quidance in an institution. Chapters on planning maintenance, safety, and fire prevention, infection control, etc. cover a broad base area for industrial and institutional needs. An appendix gives useful formulae and examples for quick reference.

Sanitation 1/12/70

Engineering Maintenance
 Text

5. Future Use: Teaching material

Sanitation, (MCF)

Anon: Relationship between Sanitarian, Environmental Health Officer and Executive Housekeeper. HOSPITAL January 16, 1969, p. 76.

An article written to define duties and responsibility of each of the positions indicated in a hospital. Written by an experienced sanitarian, the discussion eliminates confusion with regard to job performance and supervision. A good reference article.

AHPP 1/12/70 Sanitation
3. Housekeeping and Administration
4. Article in poriodical--HOSPITAL

NM/js

Future Use: Task list and technical information.

· NM/js

Sanitation

1/12/70

AHPP

A general book on the subject covering broad aspects of hospital management and dealing with the topics in detail. Excellent as general reference and text.

MacLachern, M.L.: Hospital Organization and Management Chicago: Physicians Record Co., 1957. Fp. 1316.

Sanitation, (HCF)

NW/js

1. Text

Future Use: Teaching material.

Filed: Bookshelf

Filed: Mr. Henrich's office

Filed: Mary Ellison's office

5.

ANNOTATED REFERENCES

HOUSEKEEPING

(as of November 1970)

Robert R. Henrich

Research and Demonstration Grant 8-0627 U.S. Office of Education, Bureau of Research Department of Health, Education, and Welfare



The main use the author of this annotation made of this manual was for task development. It contains a limited number of procedures, but they are essential ones to the Housekeeping Dept. (i.e. check-out, Operating Room, etc.) Procedures are very detailed, clear, and follow a step by step routine. It has one or two pages on training and departmental organization. No future value. Huntington Laboratories, Inc.: The Work Manual of the Executive Housekeeping in the Hospital. Huntington, Indiana, 1967. Housekeeping Housekeeping 3. 4. manuals .5. Wyandotte Chemicals Corporation: The Science of Building Maintenance This work is typical of most manufacturer-produced works; setting forth procedures consistent with their product line in a scattering of areas, i.e., floor care, carpet care, stain removal, rest room cleaning, etc. The problem is that each area is only touched upon. The procedures that are given are complete and worthwhile JB/dfb for task development, but have little other value. September 1970 Cleaning. Wyandotte, Michigan (n.d.) Housekeeping manuals

Housekeeping

Trade and Industrial Education Instructional Materials Laboratory, Ohio State University College of Education. Hospital Housekeeping Instructor's Guide. Columbus, Ohio, 1959.

precise and clear. Also, the scope of tasks listed was good relative to other material. This manual has a section on training programs This is basically a procedure manual using steps and key points which have been approved and are advocated by Dr. Anderson. I found it very helpful in task development. The procedures listed were which may be useful at some future date.

or normal work times developed by observation and timings of the various elements of the housekeeping function. The authors divided housekeeping activity into three broad categories of Patient and Mon-patient areas, Trash Pick-up, and Project Work. In each area the manual contains work load norms and forms for producing staffing

requirements based on conversion formulae, etc.

Housekeeping

6/4/70

AHPP

4. Manual

This manual takes the industrial engineering approach to standard

Bartsch, Karl G., Hoag, LaVerne L. and Nemeth, Alexander B.: Hospital Staffing Methodology Manual, MM-4. Community Systems

Foundation (ed.):

Housekeeping

JB/dfb September 1970 Housekeeping manual

JB/ba

manua 1

Future Use: Little future value.

Housekeeping

Plant Management and Maintenance Company: Hospital Operations Analysis. Haddonfield, New Jersey: 1963. Plant Management and Maintenance Company, Inc.: Hospital Houskeeping

Manual. Haddonfield, New Jersey, n.d.

Housekeeping

This work is a survey of the housekeeping department of West Jersey Hospital. Subjects covered include organization, costs, equipment, attendance records, training, systems and procedures, etc. It does not contain material suitable for task analysis, nor does it have future value to the Project as training input. Procedure manual for housekeeping department that is limited in scope (i.e. relative to other procedure manuals it covers very few procedures), but very detailed. Also has general background on

September 1969 Housekeeping 3. 4. manual 5. AHPP

It was useful in task analysis but limited in the number of tasks administration, disinfection, evaluation of personnel, etc.

covered. No use for curriculum development.

Housekeeping

Anon : Your Floors and How to Care for Them. Muskegon, Michigan, Clarke Floor Machines.

This brief floor-care guide covers a limited number of types of floors - describing composition, characteristics, maintenance entreatment. It uses a narrative style.

This information is covered in greater detail and presented in a clearer manner in other works.

Housekeeping 6/4/70 4. Manual

September 1970

Future Use: Little future use.

Manuals

fousekeeping

Property Service Department: Housekeeping Manual, Baylor University Medical Center. Dallas, Texas (n.d.)

This manual was developed by an industrial engineering consultant. The manual covers job descriptions for Baylor University, duty assignments, staffing, etc. However, the main emphasis of the manual is the detailed outline of housekeeping procedures. These procedures were among the most detailed I encountered and hence were very useful to the development of a task inventory.

However, one drawback is that there are very few procedures in number and these procedures are very much particular to Baylor.

September 1970 Housekeeping

manua 1

Manuals

Housekeeping

DuBois Chemicals: Institutional Sanitation Manual. Cincinatti, Chion.d.

each procedure contains fewer items. This was used for task analysis. I Would rate this a better than average procedure manual, though there Procedure manual containing very specific items on cleaning procedures for dietary, floor care and general housekeeping. The content of procedures is less detailed than most and generally is no material on training techniques or apprach.

September 1970 Housekeeping

JB/dfb

4. procedure manual
 5. dietary

Ed. Programs

manuals

JB/dfb

September 1969

Housekeeping

3. 4. manual *5.

Bookshelf

11



Housekeeping

Hospital Research and Educational Trust: The Housekeeping Aide. Chicago, Illinois, 1967.

field that I have countered. Contains procedures on most activities housekeeping performs. In addition, contains instructions background material (1.e., infection control - materials evaluation) Note - They have addio-visual aids to accompany this manual.

This is the only manual which gave a great deal of emphasis to training aspect. It is in fact a training program with procedures thrown in. Only drawback - great deal of information - difficult to wade through. Used in task development. This manual is by far the most comprehensive in housekeeping

This manual is a combination procedure manual (latter part) and

Anon .: Housekeeping Manual for Health Care Facilities. Chicago,

Housekeeping

Illinois: American Hospital Association, 1966.

JB/dfb Housekeeping

3. 4. manuals

Found on bookshelf

Housekeeping

Cook, Donn E., A Housekeeping Manual for Nursing Homes, a Cook-Jobnson Publication. This manual is composed of two major sections. The first section includes Basic Philosophy of Housekeeping, Application of Housekeeping, How to Compute Housekeeping Costs, and How to Write a Procedure Manual. The second section of the manual or text conaiders Basic Cleaning Procedures for the Nursing Home, including specific details of such procedures as Care of Cement Floor, Care of Terrazzo and Marble Floors, etc. This may be useful in developing procedures for housekeeping curriculum.

characteristics, types of cleaners and finishes needed, and methods of application. I think it has future use as source background knowledge needed by housekeeping personnel to work properly on

different types of floors.

September 1970

Housekeeping

. 3. 4. manual 5.

It covers about

This is a very complete manual on floor maintenance. The text is • narrative style rather than a procedure style. It covers abo every floor type in use and describes its material composition,

Smalley, Dave E., (Technical Ed.). Floor Maintenance Manual. Milwaukee, Wisconsin. Trade Press Publishing Company, 1961.

Housekeeping

1/9/10 Housekeeping AHPP

Filed: Manuals

Housekeeping

Anon: Housekeeping Activities - Area Time Requirements.
Los Angeles, Commission for Administrative Service in Hospitals.

This is a list of activities that CASH has found local area hospitals housekeeping departments performing. Also contains timing standards for each step of the various activities.

Manual AHPP

Housekeeping

Vestal Laboratories: Basic Housekeeping Procedure Manual. St. Lóuis, Missouri, 1963.

Authorizerative guide. Chapters include interdepartmental relation—

ability, personnel management, planning and scheduling, records,

cleaning in that area (i.e., operating-delivery room, nursery are
cleaning in that area (i.e., operating-delivery room, nursery are
basically the same material as the Housekeeping Aide training program less critical. This was used for task development. The only

criticism I have is that the procedures lack the detail of the

procedure manuals (AFM's) but there is still enough to aid in writing This is the most complete procedure manual I have yet encountered.

JB/dfb September 1970 Housekeeping AHPP

4. manual 5.

Found on bookshelf

Filed: "Manuals"

Puture Use: Little future value

4. Manual

AHPP

Manuals found on bookshelf

Housekeeping

Veterans Administration Hospital. Hospital Division:Housekeeping Guide (Wadsworth), Los Angeles, California (unpublished) n.d.

bulk of the material presented is in the form of procedure description. However, the procedures described are few (14 in all) and the particular ones listed are found in other publications. The latter part of this work has forms for work evaluation, safety, etc. Used briefly for task development. This work is listed as an outline of training courses. Actually the

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House**keepin**g

September 1970

JB/dfb

Manuals

Fouskeeping

Lamco Chemical Company, "An Interpretation of the Service and Sales Policies of Lamco Chemical Company", n.d.

waxing of all types of floors, special recommended equipment, room fogging vs thorough scrubbing, wall-washing, and rug This procedure manual gives instructions on the cleaning and shampooing.

AHPP

October 1, 1970 Kousekeeping

4. manual 5.

Manuals

JB/ba Housekeeping

6/5/70

Filed: "Manuals"

Housekeeping

Purex Corporation, Ltd., Floor Maintenance Data, Wilmington, Calif., 1965.

This manual contains a glossary of terms, a section on the composition of various floor types and the proper materials to use on them, and a section on the cleaning and application methods. The section on terms is very complete; however, the cleaning and wax treating procedures are very brief and hence not useful for task analysis or writing behavioral objectives. No training information.

4. manuals

10-1-01 Housekeeping AHPP

manuals

JB/dfb

Housekeeping

Purex Corporation, Ltd. Hospital Floor Sanitation Techniques. Wilmington, California. n.d. A general discussion of topics concerning housekeeping function and floor care. Topics include spread of bacteria, team cleaning, disinfecting operating and delivery room floors, care and testing of conductive floors, selection of germicide cleaners.

Generally not a useful work for the Project.

manual

6/4/70 Housekeeping S.

JB/dtb

Manuals

Housekeeping

Health, Education and Welfare, Dopt. of. Public Health Services and Mental Health Administration. Health Facilities Planning and Construction Service. PRINCIPLES OF INFECTION CONTROL—A Programmed Course for Housekeeping Personnel.

This programmed course of instruction uses multiple choice, completion of sentences and "yes" or "no" questions. At the end of the manual is an examination to test retention of previous instruction and there is a separate section for "Answers".

September 1970 Housekeeping

JB/dfb

4. stapled sheaf of papers 5.

Ed. Programs.

Housekeeping

S. C. Johnson & Son, Inc: Modern Building Maintenance Handbook. Racine, Wisconsin, n.d. This is basically a procedure manual covering a limited portion of floor care, general cleaning of walls, ceilings, windows, etc., and other miscellaneous procedures. This manual uses a step-by-step procedure technique, but it places each step under a picture of that step being performed. In my opinion this manner of presenting procedures is noteworthy because both a visual and word representation are available. The Project JB/dfb may want to consider it as a visual aid technique. AMPP September 1969

4. Gen. Period.

Gen. Period.

Housekeeping

Anon.: A Modern Program for Complete Carpet Maintenance. Toronto: Advance Floor Machine Company.

St. Joseph Mercy Hospital, Ann Arbor, Michigan. HOUSEKEEPING TEAINING MANUAL, February 1967.

Housekeeping

Job descriptions in this manual include Housekeeper Supervisors and Custodians. The manual deals with the objectives for housekeeping personnel at St. Joseph's and a summary of what is included in the training classes for housekeepers. The manual also has sections on

JB/dfb

September 1970

quality control and time standards.

Housekeeping

Manual paperbound
 Manual paperbound

Manuals

The manual has some basic information about cleaning procedures for carpets. However, it is written in a narrative style which makes it difficult to locate pertinent information and advertises Floor Machines made by Advance.

Housekeeping 6/4/70

JB/db

Little Future Use

Manual

Manuals

Housekeeping

Hillyard Chemical Company, Hospital Products Research Division, St. Joseph, Missouri Several advertising pamphlets describing this company's infectioncontrol procedures and floor care.

September 1970 Housekeeping AHPP

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advertising pamphlets

Gen. Period./Gen. Lit.

Housekeeping

The Care and Cleaning of Housekeeping Equipment and Storage Rocm", A Programmed Course for Housekeeping Personnel, Section I, Programmed by: Education Performance Systems, Inc, New York, N.Y. Health, Education and Welfare, Dept. of, Public Health Service.

This programmed instruction course consists of multiple choice questions. There is a final examination at the end of the instruction course.

JB/dfb September 1970 Housekeeping

stapled sheaf of papers

Ed. Prog.

Housekeeping

Job Descriptions

Kaiser Foundation Hospital, Sunset Boulevard, Los Angeles, Calif.

Hoag Memorial Hospital, Newport Beach, California Daniel Freeman Hospital, Inglewood, California

UCLA Medical Center, Los Angeles, California Veterans Administration Hospital, Los Angeles Riverside Methodist Hospital, Columbus, Ohio California Hospital, Los Angeles, California

"Supervisory Job Descriptions" and "Maid Porter Activities". These job descriptions are in two folders.

Job Descriptions

Housekeeping

Granger, George L.: Training Programs Increase Skills, Foster Efficiency, Good Morale. HOSPITAL TOPICS, July, 1967. pg 53-36.

Author discusses program of Iucson Hedical Center to train howsekeeping personnel. Discusses setting, course content, demonstration of techniques, testing results.

Housekeeping 6/5/70 AHPP

JB/ba

Article

Future Use: Little future use.

Filed: "Perlodicals"



and specific tasks that may be accomplished in the Housekeeping field. It also has excellent sections on training. There are certain problems, however, such as specific relation to the Medical Center at This training manual will be an excellent program for specific detail Vestal, Anne J.: Good Audio-Visual Material Available for Training Housekeeping Personnel. HOSPITAL TOPICS April, 1969 University of California Medical School, "Training Program for Good article for sources of audio-visual aids and training. Future Use: Curricula development for Housekeeping. UCLA and to specific commercial products. Housekeeping, unpublished (Mr. Gelardi) 4. Article in periodical Housekeeping 3. 4. xeroxed art¹e 6/4/10 training manual Housekeeping Housekeeping Housekeeping AHPP AHPP One page outline of topics to cover in a Housekeeping training program National Executive Housekeepers Association, Inc. (NEHA), Education The Modern Hospital: Housekeeping Writers' Manual for Cleaning the Very detailed procedure for cleaning operating and delivery rooms Kanikaynar, Ferhan, "Outline for a Housekeeping Training Program", Gen. Period./Gen. Lit. Gen. Period/Gen. Lit. JB/dfb Used in task development. Has no future use for curriculum Information on existing curricula in field of Houskeeping. JB/dfb Operating Room Suite. MODERN HOSPITALS pp 122-128, n.d. Ed. Programs September 1970 September 1970 September 1970 Housekeeping Housekeeping AHPP and adjoining areas. xeroxed article HOSPITALS 92, n.d. Housekeeping development. Housekeeping Packet, 1968. Housekeeping 3. 4. packet article AHPP AHPP Health Facilities Management. The core programs that are taught are Health Facilities, Accounting, Food Production Technology, Microbiology for Nurses, Health Care Facilities, Service Industries Department of Health include the following papers presented: "Phenolic Disinfectants", "The Halogens", "The Quaternary Armonium Compounds", "Dyes," "Oxidizing Agents, Metallic Salts and Compounds", "What is a Phenol Coefficient and What Does It Mean", "Skin Antiseptics and Skin Sterilization", "Test Methods for Evaluation of Disinfectants", "The Problems of Practical Disinfection in the This is an educational program.for a Bachelor of Science degree in These selected papers from a training course held in Albany, N.Y. co-sponsored with the Public Health Service and New York State Department of Health, Education and Welfare, U.S. "Selection and Use of Disinfectants in Health Facilities", September 1967. Equipment and Facilities, Quantity Food Production, Work Methods, Health Facilities, Health Facilities Managment, Health Facilities Gen. Period.,/Gen. Lit. System and Procedure Development. These are some of the courses taught in this program for health facilities management by the Moss, Theron V., "The Handle Can Increase Mopping Efficiency", SANITARY MAINTENANCE, June 1968. This article, and several more attached, all have to do with mops--wet and dry--and abrasive pads. Michigan State University, "Health Facilities Management Major Ed. Prog. JB/dfb JB/dfb Ed. Programs JB/dfb September 1970 September 1970 Hospital", "A Discussion of Disinfection". 10-1-01 3. 4. Ed. Prog. Spiral Bound Manual 5. Housekeeping Housekeeping Housekeeping Program, Eppley Center. University of Michigan. 3. 4. pamphlets 5. Housekeeping article Housekeeping Housekeeping AHPP AHPP AHPP

JB/ba

Housekeeping

Ed. Programs

JB/dfb

September 1969

This article describes the inservice training program at St. Joseph Hospital, Chicago, Illinois. In this very brief article, they describe what appears to be a very good program. May be of future use Eldredge, Yvonne, "A Strong Inserving Training Program Builds Pride". Gen. Period/Gen. Lit. September 1970 HOSPITAL MANAGENERT 62-65, n.d. for curriculum development. Housekeeping

"Gen. Period./

Gen. Lit."



This article, in outline form, gives objectives of housekeeping personnel, orientation programs for various levels of housekeeping personnel (i.e. assistant housekeepers, supervisors, working leader). Future Use: Could be used as background for curriculum development. Very unsophisticated article on predicting staffing needs. Super-ficially reviews four methods. No use to the project in task development or curriculum development. Petring, Marshall C. "Formulas for Determining Personnel Needs". Schworm, Dorothy A. "An Outline in Orientation and Objectives". HOSPITAL MANAGEMENT 84-88, April 1965. Gen. Period/Gen. Lit. JB/dfb JB/dfb September 1970 September 1970 Housekeeping Housekeeping xeroxed article
 xeroxed article xeroxed article Housekeeping Housekeeping AHPP AHPP Gen. Period/Gen. Lit This two page article discusses curriculum content to train housekeepers for the hospital run by The Poor Sisters of St. Francis of the Perpetual Adoration. Some topics covered are: basic social sciences, social psychology, economics, personnel managment, human relations, communication, budgeting, records, schedules, accounting, This is a narrative style booklet on types of carpets, removal of stains, cleaning methods, and types of Clarke Machines. Anon.: Carpet Care by Clarke. Muskegon, Michigan, Clarke Floor Machines. JB/ba Silveria, Sr. M., OSF. "Training Executive Housekeepers at the Motherhouse". HOSPITAL PROGRESS:45-46, December 1964. JB/dfb etc. May be of use in curriculum development. September 1970 Future Use: Little future value. Housekeeping xeroxed article AHPP 6/4/70 Housekeeping 4. Manual Housekeeping AHPP

This bibliography has limited annotation. It covers the type of educational media (usually film strips) approximately 50 nation-wide companies utilize. Specific type of maintenance each film strip requires and scheduling requirements are also included.

JB/d£b

September 1970

Housekeeping

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Gen. Period./Gen. Lit.

Cook, Donn E., "Bibliography of Housekeeping Educational Aids", Reprinted from NUBSING HOMES July 1969, Vol. 18 No. 7.

Housekeeping

Filed Gen. Period.

Housekeeping

Hospital Research and Educational Trust. Being a Housekeeping Aide. Washington, D.C.: Robert J. Brady Company, 1967

JB/4ED September 1970 Housekeeping AHPP

4. training manual

found in RRH bookshelf

15

Audio Visual

JB/dfb

September 1970

Housekeeping

AHPP.

Gen. Period/Gen. Lit.

Narrative guide that accompanies training film.

Trainex Corporation, February 10, 1969,

Housekeeping

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ANNOTATED REFERENCES

PURCHASING

(as of November 1970)

Robert R. Henrich

Research and Demonstration Grant 8-0627 U.S. Office of Education, Bureau of Research Department of Health, Education, and Welfare



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Purchasing Purchasing Poughkeepsie Business Office Xeroxed article 4. Xeroxed article Manuals from IBM 4/3/70 4. Manuals Purchasing Purchasing Purchasing Page 2 AHPP AHPP Anon.: O'Connell, John A. Centralized Purchasing Program, Hospital Progress, Oct 1965, pp 156-157. the Sisters of the Holy Cross Hospital Association. The major emphasis is on the services provided by the Central Purchasing Office which appear to have evolved out of pramatic considerations associated with the management of a widely dispersed group of medical facilities. The article may be of value in having students gain a broad perspective of the field before focusing on particular Anon.: Northeastern U. Evening Course Professional Resource for H.P.A.'s, Hospital Purchasing Sexsletter, Vol. 7, Oct 1963, pp3-4. A description of the organizational pattern of purchasing within An announcement of a formalized college level program of instruction in purchasing leading to an Associate in Science degree. The article may be useful in directing attention to a resource for IBM Data Processing Application - Management Operating System Industrial Purchasing-Detail IBM Data Processing System - Management Operating System Industrial Purchasing - General E20-0070-0 (continued Page 2) Filed: Gen. Period. & Gen. Lit. System/360 Inventory Control System/360 Inventory Control Application Description ER SG E20-007=D (360A-MF-04X) System Manual Y20-0256-0 10/10/69 H20-047-1 ALL MANUALS FROM IBM ON ONE BIB CARD 10/10/69 IBM Application Program -IBM Application Program -Purchasing Purchasing 4. Xeroxed article . 4. Xeroxed article Purchasing Purchasing Purchasing AHPP æ 4 HIPP

An announcement of a renewal grant under MDTA for the training of hospital purchasing assistants. The article appears to be useful in directing attention to an ongoing program whose purpose is similar to that which we hope to create. Filed: "Manuals-Purch. EDP" Bookshelf Anon.: Pioneer Manpower Pr ram in Hospital Purchasing Training Receives Additional Grant, "ospital Purchasing Newsletter, Vol. 11, No. 6, July 1967. 5) IBM Data Processing Application - Inventory Control & Material 7) IBM Data Processing Application - COMPASS (Computer-Oriented Management Planning and Scheduling System) Purchasing Materials Distribution, and Accounts Payable at IBM IBM Data Processing Application - Stores Accounting H20-0025-0 RRH/pls 10/10/69 Purchasing

Filed: Gen. Period. & Gen. Lit.

AHPP A brief report of a survey made by the National Association of Purchasing Agents of college level purchasing courses offered in U.S. schools. The names of the schools offering separate purchasing courses may be obtained by writing to the consulting editor of the Newslotter. The article is useful as a reference to a resource on available college level purchasing courses throughout the U.S. It may also be useful as a source of curriculum development Anon.: National Association of Hospital Purchasing Agents; College Level Purchasing Courses Offered by 376 U.S. schools, Hospital Purchasing Agents' Newletter, No. 7, Feb 1963, 2p.

Filed: Gen. Period. & Gen. Lit. Filed: Gen. Period. & Gen. Lit.

Purchasing

Levinson, Paul "Elements of a Successful Group Purchasing Program", J.A.H.A., Dec 1967.

According to the author, the first step in the attainment of a successful group purchasing program is a complete understanding by the hospital shaff of the goals of the program, then a decision as to the type of funding that will be required. Froperly managed, such a program is beneficial to the individual hospital purchasing agent, the vendor, and the administrator.

REH/pls Purchasing 4/3/70

periodical
 periodical

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Purchasing

Correspondence Courses in Furchasing can Advance You Frojessionally, Hospital Furchasing Agents' Mexiletter, Mc. 6, p. 2, Feb 1962. Anon.: Sational Association of Hospital Purchasing Agents;

directly with purchasing. The article is useful as a reference to a resource in correspondence courses on purchasing. It hay also be useful as a source of curriculum development naterial. A list of those correspondence courses being offered that deal

10/10/69 Purchasing AHPP

Xeroxed article

Filed: Gen. Period. & Gen. Lit.

Purchasing

Certification Program of Salah, Hospital Management, Vol. 183, Apr 1967, pp 117-118. Anon.: Mational Association of Hespital Purchasing Agents;

A description of the certification program of the maticnal Association of Hospital Purchasing Agents. The article does not appear applicable as an educational tool.

10/10/69 Purchasing

3. 4. Xeroxed article 5.

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Filed: Gen. Fernad. 5 Gen. Lit. **Ecckshelf**



Gen. Period. & Gen. Lit Bookshelf Anon.: Grapp, Edward M., An Intraining Program for the Hospital Purchasing Student, Hospital Management, 701. <u>55</u>, pp. 107-8, Mar 1963. Filed: Gen. Period. & Gen Lit. The description of a plan for field experience in a hospital purchasing department to enable a hospital purchasing student to get a "feel" for his intended vocation. The article would appear to be useful in developing a similar plan to supplement the formal Anon.: Hoskins, Donna, Why a Purchasing Agent in a 60 Bed Hospital?. Hospital Management, 89:108, Mar 1968. A "How-we-Do-It"article on the Furchasing process in the author's hospital. The article may be useful in illustrating the application Anon: American Hospital Association, <u>Guidelines for Establishment of an Inservice Training Program for Purchasing Personnel</u>, Hospitals, Vol. 42, pt. 1, pp 109-113, August 1, 1968 Job training of hospital Purchasing Agents suggested by the American Hospital Association. The article is aimed at encouraging the development of hospital-based training programs in Purchasing and offering assistance in the area of curricula development. The article would appear to be useful in the development of a Purchasing Assistant curriculum. The article also lists reading references A description of a proposed educational curriculum for on-the-EP/db Bookshelf ER/sg Filed: 69/01/01 Purchasing 10/10/69 of particular purchasing principles. useful to the training program. Xeroxed journal article
 S. Purchasing Xeroxed article
 S. Purchasing course curriculum. 4. Xeroxed article Purchasing Purchasing - Purchasing AHPP AHPP AHPP A listing of the colleges offering one or more purchasing courses. The list may be useful to those persons employed in a purchasing capacity who would like to improve themselves professionally. It may also be useful as a source of curriculum development Anon.: Governmental Purchasing Agents Adopt Certification Program, Hosp. Purchasing Agents' Newletter, Vol. 6: No. 11, pp 1-2, Nov 1962. Filed: Gen. Period. & Gen. Lit. An announcement of the availability of a hospital purchasing correspondence course offered by the Catholic Hospital Association. The article may be useful in directing attention to a resource for curriculum development. Filed: Gen. Lit. & Gen. Period. Bookshelf A brief description of the certification program of the National Gen. Period. & Gen. Lit. Anon.: Collegiate Purchasing Programs, Hospital Progress, Vol. 43, October 1962. pp 104, 164-165. Institute of Governmental Purchasing. The article has little applicability as an educational tool. Anon.: Mail Course in Hospital Purchasing Now Being Offered, Hospital Purchasing Newsletter, Vol. 9, pp 1-2, Nov 1965. ER/sg ER/sg ER/sg Filed: 10/10/69 10/10/69 10/10/69 Purchasing Purchasing Purchasing Xeroxed article
 Xeroxed article Xeroxed article Xeroxed article
 5. Purchasing Purchasing material. AHPP AHPP AHPP A "checklist" article on how to conduct a job analysis which, although directed at the purchasing agent, may be just as useful in other areas. The article offers useful suggestions on preparation of job descriptions which can, in turn, be useful in preparation of educational curricula for the particular vocation. Filed: Gen. Period. & Gen. Lit. Anon.: Hospital Purchasing Correspondence Course, Hospital Progress, Vol. 44, pp 50, Reb 1963. Filed: Gen. Period. & Gen. Lit. Arguments pro and con product or service endorsement by hospital personnel constitute the content of this article. The article Gen. Period. & Gen. Lit. Bookshelf A brief description of the Hospital Purchasing correspondence course offered by the Catholic Hospital Association. The article may be useful in directing attention to a resource for curriculum Anon.: James, Sister Mary and Letourneau, Charles U., M.D., Two Anon.: Christopher, W. J., Jr., Techniques of Job Analysis for <u>Purchasing Agents</u>, Hospital Progress, 44: 121-3, Oct 1963. does not appear to have any applicability to our present goals. ER/sg Views on Endorsements, Hospital Progress, Oct 1965. Filed:10/10/69 9/11/6 Xeroxed journal article Xeroxed journal article
 S. Purchasing Purchasing Purchasing Xeroxed article
 S. Purchasing Purchasing AHPP AHPP

Filed: Gen. Period. & Lit. Book shelf



Purchasing

Anon.: Ahliser, Norman C. Development of Subordinates in Purchasing Management, Training and Development Journal, Vol. 20, Jan 1966 (Fart 1), Reb 1966 (Part 2) pp 4-17 (Part 1) 17-36 (part 2) A report on the findings from a research project concerned with the improvement of subordinates' on the job performance. The research which stimulated or retarded job growth, and (3) the degree to which managers understood subordinate incentives and motivations. The article may be useful in the curriculum development of vocational programs in which the graduate is expected to have supervisory was focused on (1) the extent to which designated approaches to sub ordinate training and development were used, (2) the factors responsibility.

ER/sg 10/13/69 Purchasing AHPP

3. 4. Xeroxed article

Filed: Gen. Period. & Lit. Bookcase

CONTINUED

"Purchasing Administrative Reviews 1956-1965", Reprinted from Hospital "Purchasing Agents Trained in Experimental Program," New Medical Journal of the American Hospital Association.

discussed patient monitoring devices still being evaluated, safer plastic materials needed for medical use, group purchasing criticized most by those who might benefit most, purchasing-vendor relationships scrutinized and strengthened disposables acceptable for better service functional or creative purchasing urged for cost control and group Purchasing seen as realistic attempt at cost control. In 1963, Gertrude Armstrong discussed legal responsibilities of purchasing agents, planning needed to supplement training with experience and group purchase advantages considered. In 1965, Samuel Racoff and work efficiency, but present problems of storage and disposal. insight into individual purchasing problems which still exist,

December 30, 1969 AHPP **Pur**chasing

RRH/dfb

4. xeroxed article 5.

Gen. Period./Gen. Lit.

Purchasing

Rowland, Robert D., "Purchasing Policy Manual Essential", Hospital Progress, pp 104-118, n.d. A description of the steps taken in preparing a purchasing policy manual and a suggested listing of its contents. The article does not appear to have much value for our purposes,

REH/dfb

9-11-6 Purchasing 4. journal article

AHPP

Anon.: "Prerequisites for Certification of Public Purchasing Agents The National Institute of Governmental Purchasing". July 1964. (Received from Ed Behrman) Purchasing

6 This is a document presented to assist people applying for certification of public purchasing agents. It gives information how to apply and what readings would be appropriate to pass the test. This is in a notebook on RRH's bookshelf.

3. 4. article 5.

10-14-69 Purchasing

AHPP

purchasing needing development; materials must be related to procedure and standards important for all items. In 1960 Paul E. Widman discussed the role of purchasing in infection control; value analysis

proves worth as purchasing tool and need for broader education seen. In 1961 Paul E. Widman discussed criteria for evaluating purchasing

performance, value of prepurchase testing of supplies, and growth use of rental equipment. In 1962 LeRoy F. Riley discussed need for

Berke discussed hospital purchasing as a profession--price consensus versus quality consciousness, centralized versus decentralized purchasing. In 1959 Mark Berke discussed the creative side of

In 1956 the staff of the American Hospital Association discussed current practices which included administration, economics, ethics, legal aspects, etc. In 1957 Waldo W. Buss in his review again discussed current practices and purchasing personnel. In 1959 Mark

Anon.: "Purchasing Administrative Reviews 1956-1965", Reprinted

Purchasing

from Hospitals Journal of the American Hospital Association,

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Gen. Period./Gen. Lit.

CONTINUED CARD 2

Purchasing

program for assistant purchasing agents sponsored by the MDTA and administered by the Hospital Council of Western Pennsylvania. The article may be useful in directing attention to a group involved in the development of a training program similiar to that which we envision. Brief report of the development of a one year vocational training

describes six existing certification programs and suggests specialized areas of education that he believes should be incorporated in any

A reasoned defense of the need for certification in the area

HOSPITAL PROGRESS Vol. 47, October 1966. pp 167-171.

Reymolds, William T.:

Purchasing

of purchasing and the resultant benefits. The author briefly

formal certification program. The article may be useful as a checklist of the areas of purchasing to be covered in curriculum

ER/sg

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Purchasing

article

development.

"Certification of Hospital Purchasing Agents

10-10-69 Purchasing 3. 4. article 5. AHPP

Gen. Period./Gen. Lit.

Purchasing

THE HOSPITAL. London, Vol. 62, No. 42, Sept. 3, 1966 pp 422-423. "Are We Training Tomorrow's Supplies Officers" Towler, B. R.:

Gen. Period./Gen. Lit.

administration. The author suggests (1) the development of a formal process of training leading to an advanced diploma in hospital of the purchasing executive through training. It has little educational value at the Allied Health Professions level. committee for sound practical and theoretical training in supplies administration. The article is aimed at upgrading the supplies administration, and upgrading the qualifications supplies, and (2) an authoritative text on hospital supplies A plea by the supplies officer of a hospital management

AHPP

10/10/69

journal article

Gen. Period./Gen. Lit.

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Purchasing

Spines, Charlotte B., "What is a Hospital Purchasing Agent?", Hospital Management, 90;105, Sept 1960. A tongue-in-cheek description of the attributes of a hospital purchasing agent. Aside from its humorous content, the article has little to commend it.

ER/dfb Purchasing 9-11-6 journal article AHPP

Gen. Period./Gen. Lit.

Gen. period./Gen. lit.

Purchasing

Education Programs", HOSPITAL MANAGEMENT, Vo. 95 pp 97-100, Jan '63. Ryan, Leo V., C.S.A., "Purposes and Objectives of Continuing

An article which describes the characteristics of professionalism in the vocation of purchasing and how they may be achieved through continuing education. The article has little applicability to our present goals of developing a training program for purchasing assistants.

ER/sg 10/10/69 Purchasing AHPP

3. 4. article

Gen. Period./Gen. Lit.

Purchasing

Widman, Paul E. "Educating Hospital Purchasing Agents: A Planned Program", HOSPITALS, Vol. 36, pp 66-67-89, Jan 1962.

A recommendation on the need for formal education and on-the-job training in Purchasing as one means of raising the vocation to professional stature. The author also suggests a program of on-the-· profession professional stature. The author also suggests a program of on-the job training which he believes to be suitable. The article may be useful to the development of curricula appropriate to ' professio of purchasing assistant.

10-10-69 Purchasing AHPP

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4. article
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Gen. Period./Gen. Lit.

Purchasing

Anon.: Catholic (The) Hospital Association Hospital Purchasing Administration Correspondence Course, 1962. Prepared by the University of Chicago Home-Study Department for use by the Catholic Hospital Association.

quantity and timing, central stores, etc. (Received from E. Behrman). This is a comprehensive educational curriculum for Hospital Purchashing Agents. It is placed on Mr. Henzich's bookshelf and is in two volumes. It covers l4 lessons some of which are Purchasing needs, negotiation changes and cancellations, quality control,

10/14/69 Purchasing AHPP

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4. vinyl binder
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RRH/dfb

Filed: Ed. Prog. Bookcase

Purchasing

Anon.: White, Raymond, M., "The President's Column", HOSPITAL PURCHASING NEWSIETTER, Vo. 9 No. 9, Sept 1965.

A suggestion for hospitals to develop on the job training programs for purchasing assistants and a brief account of one such program in the author's institution. The article may be useful in directing attention to an ongoing program of a type which may be useful and of interest to us in our development of vocational training programs for purchasing assistants.

October 10, 1969 Purchasing AHPP

article
 5.

Gen. Period.,/Gen. Lit.

Purchasing

Widman, P. E. "Career Information on the Hospital Purchasing Agent's Position". HOSPITAL PURCHASING AGENTS' NEWSLETTER, Chicago. Vol. 6, No. 8, Aug 1962, pp 1-2.

of the purchasing agent as well as the job employment requirements. It might be of educational value to delineate the bounds of the A job description detailing the authority and responsibility hospital purchasing function.

ER/sg 10/10/69 Purchasing AHPP

article
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Purchasing

Annon.: The Professional Educations Standards Program, NAPM Professional Standards Committee. Copyright 1967 by the NAPM for the Guide to Purchasing. (Received from E. Behrman)

This is a standards program determined by the NAPM for training purchasing agents. It includes bibliography and course work that the Committee feels should be required for going into the field.

RRH/dfb 10/14/69 Purchasing AHPP

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Filed: Ed. Prog. Bookshelf

1 .

Fidman, Paul E. "Education for Purchasing as a Profession," HOSPITAL PURCHASING AGENTAL NEWSLETTER, Vol. 6, No. 9, pp 1, Sep '62.

A plea is made for the commitment to a program of education by thos in the purchasing votation. The article does not appear to have much value as an edunational tool.

ER/sg 10-10-69 Purchasing AHPP

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Gen. Period./Gen. Lit.

Purchasing

"Purchasing for Ejucational Institutions", sponsored by the National Association of Educational Buyers. Edited by Ritterskamp, Abbot and Ahrens.

development of our purchasing program. The first three sections relate specifically to educational institutions. However, as we get down into the later chapters of the book, such as "Purchasing Needs", "Reptiating for Purchase" and "Placing of Order", "Completion of Purchase", Central Storage Department", etc. nay be of general use for future development. responsible for institutional or university type purchasing seems to be a fairly good text in the general sense for training a purchasing agent. I feel it will be of some assistance in the This text which was accomplished by a Committee of people

10-6-69 AHPP Purchasing

Gen. Period./Gen. Lit.

Textbook5.

Textbooks Bookshelf

Purchasing

Annon.: Pinkerton, Richard L. A Survey of Purchasing Education courses Including Purchasing, Procurement, and Waterials Wanagement offered by United States Universities, Colleges and United States of Physiciation of Punior Colleges in 1967-1968 sponsored by National Association of Purchasing Management and the NAFA Educational Foundation, Inc., University of Wisconsin, November 1968.

the United States both by universities and junior colleges throughout This is a listing of specific courses in purchasing given in

11/4/69 Purchasing AHPP

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Filed: Ed. Prog. Bookshelf

Purchasing

Pittsburgh Public Schools, Division of Occupational, Vocational and Technical Education Manpower Development and Training, "Purchasing Agent, Assistant" Course Outline, August 1966. This course is divided into two phases -- a theoretical or preclinical phase of 25 weeks and a hospital affiliation for supervised practical experience of 12 weeks. In this course outline, the following are training and rating; an evaluation report for the trainee; a list of field trips, special speakers and demonstrations incorporated into the course; the actual course outline which includes orientation, included: A Trainee Experience Report which includes hours, unit of human relations, marketing, communication skills, etc.

March 9, 1970 Purchasing RRH/dfb

4. Course Outline unbound stapled 5.

Filed: Ed. Prog. RRH's

Purch ind

Anon: Guide and Workbook for the Professional Health Consultant to Extended Care Facilities with Special Emphasis on Patient Care Policies. Workbook Draft. The development of guide and workbook was performed pursuant to Contract No. PH 110-68-164 with the Public Health Service, Dept. of HEW, California Nurses' Association 1969. (2 separate publications) is the contractor.

Guide: This is a useful working document to assist in the consultant's work with extended care facilities and other health facilities. The Guide includes background information on the Project and the Medicare Program in extended care facilities, and principles and skills in areas which are applicable to all professional health Administration, Finance, Potential Liability and Utilization Review. The first part of this Guide discusses the principles and objectives of consultation within a health facility, as well as the knowledge and skills necessary for all consultants (regardless of their professions) for effective consultation in the extended care consultants of different disciplines--Consultation, Education,

(continued page 2)

Purchasing

Anon.: Cedars-Sinai Medical Center, Los Angeles, Purchasing Procedures, Looseleaf pages, indefinite number. A packet of assorted purchasing procedures practiced within the Cedars-Sinai Medical Center. The material is aimed at (1) high-lighting those purchasing activities in which problems have occured in the past and minimizing their reoccurence in the future by standardizing certain procedures, and (2) describing the procedures to be followed in the application of electronic data processing to inventory control. Because of its limited scope, the packet of material is of little educational value.

ER/sg 10/10/69 Purchasing AHPP

3. 4. packet 5.

Filed: Bookshelf "Manuals"

Purchasing

Purchasing Education in American Colleges, Composite of articles appearing in the June 23 and Aug. 11 1965 N.A.P.A. Bulletins together with revisions and additions

This is a two-page list of universities that provide courses in purchasing.

November 4, 1969 AHPP

RRB: dp

two-page printed article

RRH's bookshelf Ed. Programs

Purchasing

1

Guide and Workbook for the Professional Health Consultant to Extended Care Facilities with Special Emphasis on Patient Care Policies Workbook Draft.

extended care facility develop policies that are applicable to their Workbook: The second section, Workbook, is intended to be used by the consultant as a working reference as he helps the staff of an own facility, and that meet legal requirements and professional standards. Emphasis is also placed on multiprofessional planning and coordination in long-term care.

RRH/dfb February 2, 1970 Purchasing AHPP

Procedure Manual
 All occupations (Manual found in Pharmacy Procedure Manuals)

Filed: Pharm. Manuals

PURCHASING

tor's Guide", Honeywell Inc., Electronic Data Processing Division, 'Hospital Computer Sharing System Inventory Reporting Administra-Wellesley Hills, Massachusetts 1969

at the time of conversion. Actions and keying sequences are described in Section II. Section III contains descriptions for all input and output fields that are used for the preparation of on-line and card input to the system. Descriptions and samples of all for all personnel involved in the preparation of input to the HCSS Inventory Reporting System. Hospital administrators will find the guidelines for implementation given in Section I valuable inventory reports printed at the computer center are given in This administrator's guide is designed as a reference manual Section IV.

Purchasing AHPP 4/3/70

Manuals

Filed: Purchasing "Manuals Purchasing~EDP"

School of Business sponsored by National Assoc. of Purchasing Management & NAPA Purchasing Educational Foundation, Inc., Volume Pinkerton, Richard L. CURRICULUM FOR PURCHASING, The University of Wisconsin, Bureau of Business Research & Service, IV No. 2., Aug 1969.

functions, the educational curricula and various courses available including degree and non-degree educational programs in purchasing, four-year and AA programs. Emphasis should be placed on decisionelectronic data processing, accounting and production planning and inventory control. Money and Banking should be given less emphasis This reports on a research project which surveyed the purchasing making, quantitative analysis applicable to all business decisions, Justified courses were in statistics, operations and research, and the course should basically promote the B.A. Program.

November 4, 1969 Purchasing AHPP

4. Spiral bound manuscript

Ed. Programs Rec'd E. Behrman

Anon.: A Manual for a Basic Purchasing Course by the National Association for Purchasing Agents, . n.d.

Administration, University of Connecticutt. This is a comprehensive curriculum for general purchasing for a basic course in purchasing. It includes descriptions of the course, teachers' manuals, etc. This course is offered on a regional basis by District 9 of the National Association of Purchasing Agents prepared by James Brian Quinn, Assistant Professor of Marketing, School of Business (Received from E. Behrman).

10/14/69 purchasing AHPP

4. vinyl binder 5.

Filed: Manuals Bookshelf

Purchasing

Anon.: Office of the Vice President, Business University of California. Purchasing Policy, July 1964. Looseleaf pages, indefinite number.

performed within the University of California system. The manual is aimed at delineating the purchasing authority and responsibility residing in the University department heads and campus Purchasing the unusual organizational structure under which the University manual has limited applicability as an educational tool because Officers under a modified central purchasing arrangement. The A manual of regulations governing the purchasing activities of California operates.

10/13/69 Purchasing AHPP

ER/dfb

3. 4. article 5.

Filed: Manuals Bookshelf



Anon.: The Procurement Cycle: Unit 1: Requisition and Purchasing Systems, United Hospital Fund of New York: 74 p + unpaged appendix: July 168.

A systematic analysis of the requisitioning and purchasing sub-systems of the procurement system. In a broad overview fashion, the authors describe how the two sub-systems are interrolated, and then, in a more detailed fashion, expose each of them individually. Included in the individual exposure is a functional description of the sub-system and the range of alternative information and/or material-handling mechanisms used for the accomplishment of sub-systems purpose. The booklet appears to be quite useful as a training and orientation aid.

ER/dfb Purchasing 69/11/6 AHPP

3. 4. Manual

Purchasing

Filed: Manuals Bookshelf

Anon.: Southern Permanente Services, Inc. Manual of Standard Business Procedures; Southern Permanente Services, Inc., Los Augeles, Looseleaf pages (unnumbered)

A manual of standardized business procedures within the Kaiser-Permanente Southern Callfornia Medical care entities. Among the many procedures described are several which refer to the purchasing activities. The manual is aimed at the orientation of new employees of the Kaiser-Permanente organization as well as a reference manual for those employees presently on the job. The value of the manual as an educational tool may be in its use as an illustrative example of more general principles.

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Manual looseleaf pages

ER/sq

Filed: Manuals Bookshelf

Anon.: Supply Procedures, Supply Division, Veterans Administration, Los Angeles: 12 p + 10 p of exhibits, n.d.

A procedure manual covering the user aspects of the purchasing system. The manual describes the organizational structure of the supply division and its function, and the procedures to follow. The manual may have some value as an illustrative example of certain purchasing principles.

ER/dfb 3. 4. Manual 5. AHPP

Purchasing 69/11/6 Filed: Bookshelf Manuals

Purchasing

1

Anon.: Simonsen, A. J., Purchasing Department Frocedure Manual, , Spokane, Mashington, Sacred Heart Hospital: pp 52, n.d.

A Purchasing Procedure Manual issued for hospital use to acquaint hospital staff rembers with appropriate means of securing supplies and services, and merbases of the purchasing department with methods of servicing requests. The ranual is a comprehensive compilation of the usual purchasing procedures carried on in a hospital and would be valuable in illustrating the application of purchasing principles.

ER/dfb 9/11/6 Purchasing AHPP

3. 4. Manual

Filed: Manuals Bookshelf